



## Lifetime Glass Breakage Limited Warranty HomeMaker II Series Windows

MI Windows and Doors Inc. (MIWD) warrants to the Original Consumer Purchaser/Property Owner ("Owner") for as long as Owner shall live in and own the property at the address listed below that should the glass break or crack in your MIWD HomeMaker II window system, MIWD, shall upon proper notice provide a sealed insulated glass unit to replace the broken glass at no charge including skilled labor necessary to install the new unit. MIWD reserves the right to inspect the premises if required. A reasonable time shall be allowed for such an inspection and any replacement. This warranty also applies to HomeMaker II windows branded as either XACT or private labeled for an MIWD dealer/distributor.

### Skilled Labor Refund Option:

If the labor to replace your glass requires the use of lift equipment other than a conventional 20' extension ladder or is determined by MIWD in its discretion to be unsafe, MIWD shall have the right to provide only the free piece of replacement glass and a refund of \$20 as the agreed retail labor value in lieu of providing any labor.

### Fixed Lite Labor Exclusion:

Installation labor is not included for fixed lite units such as picture windows and architectural shapes. A sealed glass unit will be shipped, free of charge, to the home or designated glass repair shop for fixed lite units.

### Exclusions and Conditions Not Covered by MIWD:

- Glass that is damaged during handling or due to installation.
- Removal of the windows from the opening into which they were installed.
- Vandalism resulting in breakage of more than 2 windows during a single occurrence.
- Acts of God including but not limited to flood, earthquake, high wind event, fire and civil unrest, war, riot.
- Only single family residential dwellings are included. Apartment buildings, condominiums, and commercial buildings are excluded from coverage herein.
- Architectural (bent glass), bay / bow windows, and beveled or grooved glass are excluded. Field mullied combinations that exceed MIWD's size limitations are excluded.

The provisions of this glass breakage warranty are the full and complete glass breakage warranty policy extended by MIWD. MIWD SHALL HAVE NO OBLIGATION WITHOUT PROPER NOTICE AND OPPORTUNITY TO PERFORM. This Glass Breakage Warranty is provided in addition to the standard written MIWD product warranty. For more information on MIWD's standard warranty visit: [www.miwd.com](http://www.miwd.com).

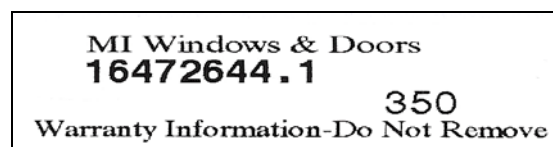
THIS LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY EXTENDED BY MIWD FOR GLASS BREAKAGE AND IS THE OWNER'S EXCLUSIVE REMEDY IRRESPECTIVE OF LEGAL THEORY; ALL SUCH OTHER CLAIMS BEING WAIVED. MIWD SHALL NOT BE LIABLE TO OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES AND MIWD HEREBY DISCLAIMS ANY OTHER EXPRESS OR IMPLIED WARRANTY ON GLASS BREAKAGE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

### REQUIRED CLAIMS PROCEDURE:

Please submit your warranty claim, including proof of Ownership and details of nature and extent of glass breakage to: MI Windows and Doors, 7555 E State Rt 69 Prescott Valley, AZ 86314. Attention: Customer Care. Or E-mail a completed, scanned form to [customercarewest@miwd.com](mailto:customercarewest@miwd.com). For further information regarding this warranty please call 888-417-1162.

In order to properly identify your unique window glass unit, the claim must also contain the **factory window order number** from the window warranty label. This label is found in the head of the window (See Example Below). **Failure to provide the order number will result in a \$75 measure and inspect fee necessary to determine the correct glass needed to service your window.**



Purchaser: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Phone: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_

Dealers Name: \_\_\_\_\_